



Terms for green Backup

1.1 General provisions

The subscription terms for our products vary. The individual contract concluded with green.ch always applies. Our current subscription terms, with the exception of special promotions and agreements, are as follows:

1.2 Invoicing period and subscription length

Minimum subscription length: 12

All invoices are payable in full within 30 days of the invoice date. Late payments will incur a late fee of CHF 20.–.

1.3 Billing method

The invoicing occurs every two months retrospectively. The bills include the subscription fees, and the cost of the used memory of the past two months

1.4 Late payment

In the event of late payment, the company is entitled to block access immediately. If service is deactivated due to late payment, the signal will be reactivated upon written request and on receipt of payment of the open invoices plus the setup fee and an administration fee of CHF 50.–.

1.5 Subscription upgrades and downgrades

A subscription change can take place in each case with immediate effect. Please take note, that a certain profile can not be transferred to another subscription type. The backups that have already been created must therefore be recreated.

1.6 Fair use policy

Services whose use and/or scope are not limited by green.ch are provided as fair use. If use is determined to be excessive, i.e. it drastically affects the performance of systems or data links, green.ch has the right to limit or deactivate the customer's access to these services accordingly. Excessive use can be caused, for example, by offering music, video and/or image downloads and other data-intensive applications.

1.7 Cancellation

After the minimum subscription length of 12 months has expired, subscriptions can be cancelled with 1 months notice to the end of the subscription period. Cancellation must be submitted in writing and signed and sent to green.ch by letter or fax. If the subscription is cancelled before the agreed minimum subscription period or to a date that was not agreed, reimbursement is excluded. If not cancelled, the subscription will be tacitly renewed for another 2 months. The use of the subscribed products are not actively monitored by green.ch.

[green.ch Terms and Conditions](#)